

30 E. 9th St. Owners Corp.

October 26, 2009

To Whom it May Concern,

I am writing this in my capacity as President of the Board of Directors of 30 E. 9th St. Owners Corp., a 145 unit residential cooperative in Manhattan, and at the request of Mr. Paul Forrest of Videocom.

Mr. Forrest supervised Videocom's installation of a CCTV security system in our building that encompasses almost three dozen cameras and associated computer hardware. He also supervised the installation of an intercom system in the building, including a new base station at the doorman desk and new handsets in every apartment as well as in several other locations throughout the building.

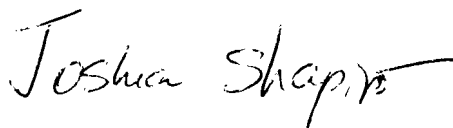
Both of these jobs were completed approximately two years ago, and we have been thoroughly satisfied with the quality of the equipment and the workmanship of the installation. We had only a few very minor issues that needed attention after the jobs were complete, and these were taken care of in very timely fashion.

Mr. Forrest and Videocom were a pleasure to work with. The jobs were reasonably priced, the work was started and completed on time, and the people doing the work were unfailingly polite and very considerate of the residents of the building.

Based on our experience, I can highly recommend Mr. Forrest and Videocom without reservation for jobs similar to what they undertook for us.

Please do not hesitate to contact me should you require any further information. My phone number at work is (212) 416-5021.

Sincerely,

A handwritten signature in black ink that reads "Joshua Shapiro". The signature is written in a cursive style with a long horizontal flourish extending to the right.

Joshua Shapiro
President
30 E. 9th St. Owners Corp.
30 East Ninth Street
New York, NY 10003