

**QUEENS SCHOOL FOR CAREER DEVELOPMENT**  
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*May 12, 2003*

*Mr. Paul Forrest  
Videocom Security Systems, Inc.  
64-45 Booth Street  
Rego Park, NY 11374*

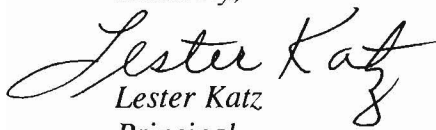
*Dear Mr. Forrest:*

*I want to take this time to write a few thoughts about the new CCTV system and your company. It was a priority for our school and it's safety committee to try to secure a security system. After doing some research into the cost of a system, we determined that it was prohibitive at this time. Shortly thereafter, I received an ad in the mail from Videocom. You sat with me and my staff and designed an initial system that was both affordable and functional.*

*The installation is now complete. You're workmanship and responsiveness to us has been overwhelming. All of the work was done with little or no disruption to anyone in this building. Furthermore, while the installation was in progress, any questions we had or calls we made to you were answered by you usually within an hour and often, sooner than that. Additionally, you became an expert in Department of Education protocols. By doing so, you ensured that all specifications of the Division of School Facilities were adhered to.*

*In summary, I want to thank you for your work. It has far exceeded my expectations. I look forward to continuing to collaborate with you in the future as we expand upon the system that is now in place. I would be happy to recommend your services to other potential clients and would especially urge New York City schools to consider your company.*

*Sincerely,*

  
*Lester Katz*  
Lester Katz  
Principal